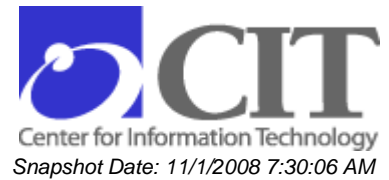


## Customer Service Report for LSSB

For the period: Wednesday, October 01, 2008 12:00:00 AM to Friday, October 31, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
<b>Application Support</b>											
COTS- Other/Recommend	1	0	0	0	0	0	0	0	1	0	22
<b>Email</b>											
MS Outlook	0	1	0	0	0	0	0	1	0	0	30
<b>NIH Services</b>											
Other	0	1	0	0	0	1	0	0	0	0	0
<b>OS/390 SOFTWARE</b>											
OTHER SOFTWARE	0	0	0	3	0	2	0	0	1	0	0
<b>Grand Total:</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>9</b>

Total Tickets Closed:	3
Total Tickets Assigned/Pending/Checked Out:	3
Total Tickets Created:	6